

# Summer Schedule of Operations As of June 2024 (Subject to change)

## **Fitness Clubs**

Harborside: Daily, 5:30 am – 8:00 pm Beachside: Closed during reimagination.

Contact: 561-447-3239

## **Racquet Club**

Daily, 7:30 am – 8:00 pm Contact: 561-447-3141

Tennis Pro Shop: Daily, 9:00 am – 6:00 pm

## Golf Club

Daily, 7:00 am – 6:00 pm Contact: 561-447-3078

• Club Course: Tee times 7:30 am – 6:00 pm

• Pro Shop: 7:00 am – 6:00 pm

• Driving Range: 7:00 am – Sunset (closes at 5:00 pm on Tuesday)

# Spa Palmera

Daily, 8:30 am – 7:30 pm Contact: 561-347-4772

#### Salon at Spa Palmera

Daily, 9:00 am - 7:00 pm

#### **Pool Club**

Daily, 9:00 am - 7:00 pm

Poolside Dining: Daily, 11:00 am - 5:00 pm

Pool Bar: Daily, 10:00 am – 6:00 pm Cabanas: Daily, 9:00 am – 7:00 pm

Summer Member Nights: Wednesdays, 5:00 pm – 8:00 pm

## **Beach Club During Reimagination**

Pools & Beach: Daily, 9:00 am – 5:00 pm Vilebrequin Cabanas: Daily, 9:00 am – 5:00 pm

## **Parking**

Beach Club Valet: Closed during reimagination

Harborside Cloister Drive Valet: 24/7

Harborside Valet at Clubhouse Pro Shop entrance: Tuesday – Saturday, 7:00 am – 11:00 pm & Sunday

- Monday, 7:00 am - 6:00 pm

Harborside Pool Club Valet: Summer Member Nights Wednesdays, 4:30 pm – 8:30 pm

Harborside self-parking: Closed after 5:00 pm

## **Member Relations**

Monday – Friday, 8:30 am – 6:00 pm Saturday & Sunday, 8:30 am – 4:00 pm

Team Tango: 561-447-3090 Team Bravo: 561-447-3091 Team Romeo: 561-447-3092

## **DRINK & DINE (HARBORSIDE)**

## **The Flamingo Grill**

Dinner: Tuesday – Saturday, 5:30 pm – 10:00 pm

# **Principessa Ristorante**

Brunch: Sunday, 10:00 am - 2:00 pm

Dinner: Thursday – Tuesday, 5:30 pm – 10:00 pm

### Sadelle's

Breakfast: Daily, 7:00 am – 11:00 am Lunch: Daily, 11:00 am – 3:00 pm Grab 'N Go: Daily, 7:00 am – 6:00 pm

#### **Palm Court**

Cocktails & Light Bites: Daily, 11:30 am - 12:00 am

#### **Mulligans**

Breakfast: Daily, 7:30 – 10:30 am Lunch: Daily, 11:00 am – 3:30 pm

Beverage Service: Daily, 7:30 am - 6:00 pm

#### **Pool Bar**

Lunch: Daily, 11:00 am - 6:00 pm

Beverage Service: Monday - Friday, 11:00 am - 6:00 pm & Saturday - Sunday, 10:00 am - 6:00 pm

Summer Member Night Wednesdays: 6:00 – 8:00 pm

#### **Maison Rose**

Daily, 10:00 am - 5:00 pm

## **Cloister Courtyard**

Thursday – Monday, 9:00 am – 5:00 pm

#### **Burger Bar**

Summer Member Nights: Wednesday, 5:00 – 8:00 pm Lunch: Friday – Sunday, 11:00 am – 5:00 pm

## **Second Story**

Closes Sunday, July 7 Thursday & Friday, 5:00 – 11:00 pm Saturday & Sunday, 12:00 – 11:00 pm

## **Harbor House**

Lunch: 11:30 am – 3:00 pm Dinner: 5:00 – 9:00 pm Bar: 11:30 am – 9:00 pm

## **Flybridge**

Dinner: Wednesday – Saturday, 5:30 – 8:30 pm

# **Japanese Bocce Club**

Dinner: Wednesday – Monday, 5:30 – 10:00 pm

# **DRINK & DINE (BEACHSIDE)**

## **Marisol**

Currently closed during reimagination

## **Beach Club lounge**

Currently closed during reimagination

# **Barista Bar in the lobby**

Currently closed during reimagination

# Snack Grab 'N Go

Currently closed during reimagination

# **Poolside & Beachside Dining**

Food & Beverage Service: 11:00 am – 4:00 pm

#### **HOUSE RULES\***

#### **Membership Identification**

All members must be in possession of their membership card while on Club property. Membership cards are utilized as the primary method of payment in all outlets. A membership card may not be utilized by anyone other than the member the card is issued to, or it will be confiscated. If a membership card is lost, The Club must be notified, and Member Relations will replace the card. In the event of a theft, a new member number may be issued upon request. Children under ten years old do not require a membership card.

## **Contact Information**

Each member must keep his or her contact information updated with Member Relations, including an email address and mailing address, to ensure member communication is received.

## **Membership Teams**

The Member Relations operation is comprised of three dedicated teams: Team Tango, Team Bravo, and Team Romeo (phonetically, **The Boca R**aton). Each team has a manager, specialists, and an accountant who remain available to personally assist our members with any questions or concerns. Each team has a dedicated email address and phone number.

## **Parking**

The Club has designated the South Garage underneath the tennis courts for member self-parking. Self-parking is only for members. Valet parking is complimentary for members and member guests. Member guests may be required to park at Harborside when accompanying a member to Beachside during peak periods.

Electronic charging stations are available in the South Garage located Harborside. Golf carts may be valeted or parked in a self-parking garage. Golf carts may not be parked in front of buildings or in towaway zones. Bicycle parking is available in front of the Fitness Club, Harborside.

#### **Guest Policy**

For beach and pool access, members may arrive with up to 6 accompanied guests (including members on the account) on Green Days and after 3:00 pm on Red Days as outlined on the Guest Calendar. Member guests are not permitted on Red Days until 3:00 pm, before this time the beach and pool are reserved exclusively for Members.

Accompanied guests are welcome anytime at The Club's restaurants and bars, Racquet Club, and Fitness Club. Please see the Schedule of Dues, Fees, and Charges to view charges for accompanied guests. Unaccompanied guests of members are permitted at Spa Palmera and Golf Club only. Please note the number of member-guest visits is limited in accordance with membership rules and regulations

For more information on Red and Green Days, please view the Guest Calendar on the member website (thebocaratonclub.com) or on the app.

## **Pet Policy**

A service animal must be under the control of its handler. Under the ADA, service animals must be harnessed, leashed, or tethered.

A person with a disability cannot be asked to remove his service animal from the premises unless: (1) the dog is out of control and the handler does not take effective action to control it or (2) the dog is not housebroken. When there is a legitimate reason to ask that a service animal be removed, staff must offer the person with the disability the opportunity to obtain goods or services without the animal's presence. Dogs whose sole function is "the provision of emotional support, well-being, comfort, or companionship" are not considered service dogs under the ADA.

#### Reservations

Reservations may be required for dining, beach and pool seating, spa, golf, tennis, fitness classes, and events. Reservations may be made through TheBocaRatonClub.com, via The Boca Raton Club app, or by contacting your dedicated Member Relations Team.

## **Billing**

All members are required to keep an active credit card on file at all times. Members will receive their monthly statements on the 1st of every month, and payment must be received by the 31st in order to keep the account active and in good standing. After the account balance has been outstanding for 90 days, the membership account will be forfeited. Following a forfeiture, members have 30 days to reinstate the account by paying the balance in full. Membership accounts may be paid by credit card, check, or ACH form. One-time payments may be made to a different credit card by contacting a dedicated team accountant.

## Attire

The Boca Raton Club dress code for dining in the restaurants can be found on TheBocaRatonClub.com. Proper golf and tennis attire is required for all players utilizing the Golf & Racquet Club facilities.

#### **Member Conduct**

Members are responsible for their own conduct, and for the conduct of their family members and guests. Any member whose conduct or whose family's or guest's conduct (whether or not at The Club Facilities or directly related to The Club) shall be deemed by The Club to be likely to endanger the welfare, safety, harmony, good reputation, or best interests of The Club or its members or is otherwise improper, may be reprimanded, fined, suspended or expelled from The Club, without any liability to an affected person, and have all privileges associated with the membership suspended or terminated by The Club.

Any member accused of improper conduct shall be notified of The Club's proposed disciplinary action and shall be given an opportunity to be heard by The Club to show cause why he or she should not be disciplined.

If The Club determines that a member's conduct or the conduct of his or her family or guest is improper, The Club may expel the member, suspend, or restrict the member's membership privileges, or restrict the use privileges of the member's family or guest whose conduct was improper. No member is entitled, on account of any restriction or suspension, to any refund of any Membership Deposit or Membership Fee, dues, or any other fees.

## Correspondence

Members may not make any negative comments about The Club, Club members, Club and Resort staff, or Resort and Club Guests in a public forum, including but not limited to social media or email communications, including mass email communications.

Complaints or suggestions or inquiries regarding The Club, including but not limited to the management, service, or operation of The Club, must be in writing or by email, signed by the member, and addressed to the Membership Director. Complaints or suggestions, or inquiries should not be sent to persons other than The Boca Raton Club Management, including third parties or other members.

# **Photography Policy**

Unauthorized professional photography, commercial photography, and videographers are not allowed in any areas of The Boca Raton (interior spaces and exterior grounds) without express written permission from Hotel and Club Management. This includes conferences, weddings, engagements, family and individual portraits, advertising photography, model and fashion shoots, and filming.

Unauthorized professional photographers and/or videographers will be considered trespassing and removed immediately from the property. Member Relations may approve a request to have professional photographs taken on the property. Requests should be submitted in advance to your dedicated team manager for approval.

Only couples hosting their wedding ceremony and reception onsite at The Boca Raton are allowed to have their wedding or engagement photos/videos taken onsite. Couples who are hosting their wedding at an offsite venue are not permitted to have photos taken in any public areas of The Boca Raton. The couple is limited to their guest room and offsite wedding location.

\*Summarized for your convenience and not comprehensive. For full information on Club policies and regulations, please refer to The Boca Raton Club Rules & Regulations.