

Membership Renewal Questions & Answers August 2024

Is The Club increasing the annual dues for the 2024-2025 season?

Yes, annual dues will be increasing this coming season. Please note that each year The Club carefully reviews a number of factors when determining the annual dues to be paid by its members. For example, one aspect we review is the dues charged by other comparable area clubs in South Florida to assess pricing in comparison to the amenities offered and enhancements The Club is making. While dues are subject to increase annually, we remain committed to offering you strong value and will always strive to maintain our dues at reasonable levels while also providing more extensive amenities for you to enjoy.

What is new that I can expect to see at The Club this season?

Continued enhancements are planned for the coming months. This coming year, we will:

- Introduce the reimagined Beach Club, a \$100+ million investment revealing a coastal destination that will seamlessly connect redesigned interior spaces with the outdoors in a modern way, with tailored experiences and eclectic flavors. For a more detailed overview, please refer to pages 10-13 in the Membership Renewal Guide.
- Roll out a new membership dining discount that increases from 15% to 20% across dining outlets
- Introduce Monkey Bar, a new bar and lounge exclusive to members and member-guests, showcasing a luxury South Pacific ambience, creative bites, and retro cocktails with a flavorful twist. Menus are specially priced for members.
- Elevate our private poolside cabana offerings with new party packages that match any occasion, from watching the big game to intimate birthday celebrations.
- Enhance children's programming with an expert team of youth program creators.
- Open Valencia Theater, a space dedicated to arts and cultural programming with a lineup of movie viewings and conversations with thought leaders.
- Launch partnerships with luxury and lifestyle brands, including Collective Napa Valley for the first-ever Artisans of Wine & FoodTM event.
- Provide you with even more member access and tickets to exclusive events.
- Continue to elevate Racquet Club offerings, including new hard-court pickleball courts and a courtside bar to play with family, fellow members and your guests.

Do I receive a discount on dues if I pay annually instead of monthly?

Yes, dues paid on an annual basis will receive a 10% discount.

Will my annual dues continue increasing each year?

The Club carefully reviews a number of factors when determining the annual dues to be paid by its members. For example, one aspect we review is the dues charged by other comparable area clubs in South Florida to assess pricing in comparison to the amenities offered.

How long will Beach Club be undergoing renovations?

We anticipate that the transformation will be complete by late 2024.

What changes can I expect at Beach Club following the transformation, and how does the Beach Club renovation benefit me?

- New culinary experiences include a brand-new beachfront concept serving coastal-inspired cuisine, as well as a fresh take on Marisol that will shift its location, allowing for both indoor and outdoor dining. The former Beach Club lounge will be reintroduced with two completely new spaces. A bar that will showcase elegant evening aperitifs and great social vibes, and a café that will be your daytime go-to for a morning coffee with floor-to-ceiling views of your private beach.
- The areas where you like to sit back and relax will be enhanced, including new chaise loungers at three upgraded pools.
- At the beach, curated new experiences and reinvented programming will debut. Exclusive poolside cabanas are in partnership with St. Tropez swimwear brand Vilebrequin.
- You will also discover a new fitness facility, refreshed meeting spaces, and a redesigned arrival experience. Serving as your idyllic private beachfront setting, host your special occasion on the brand-new Atlantic event lawn, which can be open-air or tented to create an intimate locale for weddings, celebrations, or business events.

What is available at Beach Club during the renovation?

The beach and pools have remained open to members along with beach programming and a limited dining menu. Other facilities, including Fitness Club and our restaurants, will remain closed for the duration of the renovation.

Will access to Beach Club continue to be by shuttle or water taxi only?

Yes, access to Beach Club will continue to be by shuttle or water taxi until we reopen. Beach Club parking will remain closed until the completion of the renovations.

Will Marisol return after the renovation?

Yes, members can look forward to enjoying a fresh take on Marisol. This beloved dining destination will shift its location, allowing for both indoor and outdoor dining. We plan to offer a new oceanfront dining experience in Marisol's existing location and look forward to sharing more details.

Will the Club be adding a second golf course?

The Club continues to invest and improve the member experience at Golf Club and for our reciprocal programs for the golf add-on holders to include year-round and seasonal reciprocal play. Club Members' desire for a second course is understood and The Club will continue to consider all investment opportunities in the local area that add value to The Club and Club Members' experiences.

What is the Golf Add-On option, and how can I sign up to be added to the waitlist?

Contact your Member Relations team to be added to the waitlist. Please note the following:

- Members with the Golf Add-On can reserve tee times up to seven (7) days in advance. All members can reserve tee times up to five (5) days in advance.
- The Golf Add-On dues include Greens Fees and bag storage as available.
- Handicap services are provided to all members and at no charge to members with the Golf Add-On
- Members with Golf Add-On may enjoy a summer reciprocal program and year-round reciprocity at The Seagate Golf Club and preferred tee times at Deer Creek.

What is the Guest Policy?

Accompanied Guests at the Beach and Pools

For beach and pool access, members may arrive with up to a party of six (including members on the account) on Green Days and after 3:00 pm on Red Days as outlined on the Guest Calendar. Member guests are not permitted on Red Days until 3:00 pm. Before this time the beach and pool are reserved exclusively for members. For more information on Red and Green Days, please view the Guest Calendar on the member website (thebocaratonclub.com) or on the app.

Accompanied Guests at Restaurants, Events, Racquet Club, Golf Club and other Amenities
Accompanied guests are welcome anytime at The Club's restaurants and bars, Golf Club, Racquet
Club, and Fitness Club. Please see the Schedule of Dues, Fees, and Charges to view charges for
accompanied guests.

Unaccompanied Guests (Permitted at Spa Palmera and Golf Club only)

Unaccompanied guests of members are permitted at Spa Palmera and Golf Club. The reservation must be made by the member and the charges must be posted to the member's account.

The number of member-guest visits is limited in accordance with membership rules and regulations.

As a reminder, family members considered a part of a membership account include the primary member plus spouse and unmarried children under the age of 26. Extended family including grandchildren and adult children over 26 are not considered a part of the membership account.

What is the tipping policy?

It is our pleasure to provide members and their guests with exceptional and consistent service each and every time you are at The Boca Raton Club. It is for this reason that cash tips will not be accepted in most service roles, including valet. 20% gratuity is automatically included at all of our restaurants, including dining at pools and beaches. 20% gratuity is automatically added to services at Spa Palmera.

When is the start of the new Club Season?

The Club Season commences on October 1, 2024, and we will assume your status and billing preference remains unchanged if we do not hear otherwise by September 30, 2024.

How do I download the app?

Search for "The Boca Raton Club" app upon opening your phone's App Store or Play Store. Your member number is your username. Click "forgot password," then enter your member number and an email will be sent to your primary email on file. For additional information and a helpful video, visit thebocaratonclub.com/app-info.

Will I need a new member card for the Club Season?

Yes. The Boca Raton Club has invested in a significant upgrade to the member card technology, which will simplify and enhance your membership arrival and onsite experience. You will find it faster and easier to seamlessly enter the property and access Club amenities. Stay tuned for communication from The Club with further details.

Do I need to update my information and forms (designated user, nanny form, picture, etc.)? Yes, the Club Plan states that all member accounts are to be updated yearly. Ensuring that we have accurate information on file allows us to best serve our members and maximize your membership experience. Please contact your dedicated Member Relations team for any questions or to update your forms.

What is member access to Top of the TowerTM?

At this time, Top of the TowerTM is available exclusively to Tower Suite Collection overnight resort guests. This access may be reevaluated in the future; however, if you wish to access Top of the TowerTM, you would need to reserve a suite in Tower Suite Collection. As a reminder, members enjoy 20% savings when reserving a hotel room.